

Proudly working Proudly working on behalf of retirees of Ameritech, SBC and predecessor/successor Bell Companies of the New AT&T, located throughout the United States.

Your AT&T Health Care Benefits

As all of us have said many times, we worked very hard to earn our benefits. Health care is arguably the most important of these benefits. Since AASBCRSM has been working with you, our members, we have seen a variety of issues. What do these situations have in common? The errors always seem to be working to the benefit of United HealthCare and AT&T. Never have we found an instance where an error favored the retiree! We need to be vigilant to assure we are being treated fairly. To that end, we have uncovered a problem just verified by AT&T HR that has negatively impacted some AASBCRSM members.

When the retiree is Medicare eligible and the dependent is not, or the retiree is not Medicare eligible and the dependent is, the AT&T Benefit Center's system occasionally creates errors - either the retiree, or the dependent, is changed in the system from one healthcare vendor, say Blue Cross, to another healthcare vendor, say United HealthCare, without any action by the retiree. If you receive a Confirmation of Benefits from Hewitt and/or new ID cards for another health care vendor that you did not select, call Hewitt immediately. If you are unable to get the situation corrected, record the names and dates of your interactions and send this information to AASBCRSM as an escalation. You deserve the healthcare for which you enrolled. AASBCRSM will assist you as needed.

AASBCRSM IRS Status

We have been informed by the IRS that AASBCRSM is considered a 501(c)(4) "social welfare" corporation. Although we are indeed a not for profit corporation, AASBCRSM dues are not tax deductible. Please rest assured that AASBCRSM continues to carefully utilize all membership dues and donations.