

The News Register

March 17, 2010

Just Ask:

Q. I have seen an increase in taxes on my telephone bill. What is it?

A. An AT&T HR representative has informed AASBCR®:

“Attached is the most recent AT&T Retiree News that provides information in regards to a change that occurred recently in the 12 States for legacy SBC retirees and any management employee that retired in 2007 and later in these states. The excerpt is listed here to help if you receive any questions or want to include in your next Newsletter.”

Charges on Your AT&T Billing Statement:

To: Retirees located in the 12 States (including CA, NV, TX, OK, KS, MO, IL, IN, OH, MI, WI and AR) eligible for and participate in the AT&T Employee At Home discount plan.

What: You could see an increase to your overall bill with applicable Long Distance taxes and surcharges ranging from \$1.99 to \$13.00 depending on state.

When: Starting with your March 2010 Billing Statement.

Additional information: AT&T billing system updates have been implemented to situate the Long Distance portion of your bill to follow the mandatory legal process. Because of this, you could see an increase to your overall bill in Long Distance taxes and surcharges ranging from \$1.99 to \$13.00 depending on state.

An AT&T telephone billing system coding update was implemented in February which may impact your March billing statements. These updates were in support of a Regulatory Mandate to correct the billing of Long Distance (LD) taxes and surcharges.

These changes impact employees and retirees that are eligible for the Employee At Home discount plan. The charges for Employee At Home are billed in the Telco section of the monthly bill, including the Long Distance (LD) portion of the plan. These LD charges were being incorrectly handled like Telco charges.