

# The News Register

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*“Intra-organization Communication is the Life-Blood of our organization.”*

Centralized AT&T Call Center for Retiree Discounts and Offers

## **Attention All Retirees in all States**

There is a new number for AT&T Employee/Retiree Discounts and Offers - Sales and Service Center. The new toll-free number for the customer care center that supports employee and retiree discounts for wireline voice, DSL and U-verse service offerings is:

1-877-377-9010

Call this number between the hours of 9 a.m. to 6 p.m. Central Time Monday through Friday. And, as usual, try to avoid calling on Mondays which tends to be the busiest day with the highest call volumes of the week

An AT&T spokesman reported:

“This 1-877-377-9010 is the new number that employees and retirees are to be using. The [www.access.att.com](http://www.access.att.com) website has not been updated as yet, but those numbers that are listed should also route retirees to the correct source during the transition period to the new centralized call center.”