

The News Register

March 5, 2008

Member Survey: Your Health May Depend On It!

Your AASBCR board of directors, joined by a nationwide coalition of AT&T and predecessor companies' retirees, created a 2008 Healthcare Enrollment survey. The survey provides you and your family an opportunity to tell AT&T and its healthcare services vendors how you feel about healthcare enrollment issues important to you.

The survey will take about 20 minutes to complete, but it may be one of the most important 20 minutes of the year. Please return your completed survey as soon as you can and certainly within the next ten days. It is critical that we have sufficient time to tally and analyze results and your comments. The Coalition will present the combined results to AT&T in conjunction with the Annual Meeting in April.

Creating the survey for a nationwide retiree audience took a significant effort to ensure your voices, both complementary and critical, are heard. We will share the results, once we have compiled them, with you and AT&T executives. Those results will include no names, but be based upon percentages calculated from your responses and those of all members who participate.

We intend to conduct a similar survey on an annual basis to help AT&T and your board members know what's working and what's not. One of the areas we want to focus on next year is who pays what and how much for your health care.

To do that accurately, we are asking that members keep detailed records of ALL healthcare expenses between January 1, 2008 and December 31, 2008. That includes your deductible medical expense including prescriptions and over-the-counter non-prescription medications, out-of-pocket medical expenses, amounts billed, any discounts or not covered expense, amounts approved, deductible amounts, co-pay amounts and the amount your health plan pays. Please also save expenses and co-pays for dental and vision expenses.

While this may seem overwhelming, most of the information mentioned above is available on periodic “Explanation of Benefits” forms you receive from United Healthcare and Medicare records where applicable. Meanwhile, your AASBCR board members wish you well in the coming year. We also encourage you to tell non-member retirees you know to join AASBCR. There really is strength in numbers. The member survey is living proof !

Click here <http://www.aasbcr.org/survey.pdf> to download your copy of The 2008 AT&T Coalition Survey, print it, complete the survey, and FAX the completed survey to the AASBCR FAX line at **(312) 962-2770**. The easiest way for us to manage the tallying process is for you to return the completed survey to the AASBCR FAX line but, if that is not convenient, please feel free to mail your completed survey to:

AASBCR
P O Box 7477
Buffalo Grove IL 60089

Tom Cotton, AASBCR Vice President, AT&T Relations, is heading up this survey project and may be contacted with any questions you might have at vpcomprel@aasbcr.org or you can leave a voice message for Tom at AASBCR’s virtual office at (312) 962-2770.